

Terms of Use

1. Information Collection

When you opt-in to receive SMS messages from **Oasis Counseling, LLC**, we collect your mobile phone number and your consent to receive these messages. We may also collect your name and any other information you provide within the text conversation.

2. How We Use Your Information

We use your mobile information strictly to:

- Send you the service updates, alerts, or promotional messages you have requested.
- Respond to your inquiries or support requests.
- Maintain a record of your opt-in/opt-out status to ensure compliance.

3. Sharing of Information

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties. We may share your information only with trusted service providers (such as our SMS gateway provider) strictly to facilitate the delivery of our SMS services to you. These providers are contractually prohibited from using your data for any other purpose.

4. Your Rights & Opt-Out

You have the right to stop receiving messages at any time.

- To unsubscribe, reply **STOP** to any message we send.
- For assistance, reply **HELP** or contact us at mdulcio@nexamortgage.com.

5. Data Security

We implement reasonable technical and organizational measures to protect your personal data from unauthorized access or disclosure. We retain your SMS data only as long as necessary to fulfill the purposes outlined or as required by law.